



Parent – Recover Account

If the parents have forgotten their username or password, they can click on the appropriate links from the Start Page to reset them.

Parent Start Page

1. From the PowerSchool Parent Portal start page, click the link **Forgot Username or Password?**

2. Click on the **appropriate tab** to recover either the Username or Password.

Forgot Password

1. If the parent has forgotten their password, they simply enter their **Username** and **Email Address** that is associated with the parent portal account and click **Submit**. Directions for resetting the password will be sent to that email address.

Forgot Username

1. If the parent has forgotten their username, they simply enter their **Email Address** that is associated with the parent portal account and click **Submit**. Directions for resetting the password will be sent to that email address.